

Ferndown Town Council Privacy Notice

When you contact Ferndown Town Council the information you provide (personal information such as name, address, email address, phone number) will be processed and stored so that it is possible to contact you and respond to your correspondence, advise, provide information, send invoices and receipts relating to service provision. Your personal information will not be shared with any third party without your prior consent. Ferndown Town Council's right to process information falls under GDPR Article 6 (1) (a) processing is with consent of the data subject, (b) processing is necessary for compliance with a legal obligation, and (c) processing is necessary for the performance of a contract with the data subject or to take steps to enter into a contract. Ferndown Town Council cares to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction, or unauthorised disclosure. This is done through appropriate technical measures and relevant policies. We will only keep your data for the purpose it was collected for and only for as long as is necessary, after which it will be deleted or shredded. You have the right to request access to the information we have on you. You can do this by contacting us by email or post. You will be required to provide proof of identity. If you believe that the information, we have about you is incorrect, you may contact us so that we can update it and keep your data accurate. If you wish Ferndown Town Council to delete the information about you, please contact us. If you believe that your data is not being processed for the purpose it has been collected for, you may object, please contact us. Ferndown Town Council does not use automated decision making or profiling of personal data. To sum up, in accordance with the law, we only collect a limited amount of information about you that is necessary for correspondence, information and service provision. We do not use profiling, we do not sell or pass your data to third parties. We do not use your data for purposes other than those specified. We make sure your data is stored securely. We delete all information deemed to be no longer necessary. We constantly review our Privacy Policies to keep it up to date in protecting your data.

Complaints If you have a complaint regarding the way your personal data has been processed you may make a complaint our Data Protection Officer (Town Clerk by email at CustomerServices@ferndown.gov.uk or call 01202 892249), or the Information Commissioners Office (casework@ico.org.uk, telephone 0303 123 1113